

16 November 2015

Sent by post

Ms Sarah Collier Coroner's Registrar Coroner's Court of Victoria 65 Kavanagh Street Southbank VIC 3006

Case Number: COR 2007 003864

G4S Custodial Services Australia Pty Ltd

A.B.N. 37 050 069 255 PO Box 7190, St Kilda Road Melbourne Victoria 8004

Level 4 441 St Kilda Road

Melbourne Victoria 3004

Tel: +61 3 9864 4044 Fax: +61 3 9866 8568

Email: enquiries@au.g4s.com www.au.g4s.com



Ms Collier,

## RE: Investigation into the death of Ignac Lecek

I refer to Coroner Jamieson's Findings and recommendations, dated 29 May 2015, in the inquest into the death of Ignac Lecek.

These Findings were only very recently brought to my attention and I apologise for G4S's delayed response (below) to the Findings.

I note that at the time of Mr Lecek's death, GEO Group Australia Pty Ltd (*GEO*) operated the Melbourne Custody Centre (*MCC*). G4S Custodial Services Pty Ltd (*G4S*) is currently the operator. Accordingly, G4S has considered the recommendations on pages 28 to 30 of Coroner Jamieson's Findings and provides the following responses in accordance with section 72(3) of the *Coroner's Act*:

**Recommendation 1:** This recommendation relates to Victoria Police.

**Recommendation 2:** G4S notes that the scope of services under its current contract with Victoria Police has changed. G4S is not required to provide medical services; these are now provided through Victoria Police. G4S's obligations extend to ensuring that there is a secure and safe environment for medical staff to operate in at the MCC.

**Recommendation 3:** Please refer to response to Recommendation 2 – G4S does not provide medical staff under the current contract.

**Recommendation 4:** G4S staff receive training in the area of drug and alcohol withdrawal during their training.

**Recommendation 5:** G4S staff are provided with training and instruction on entering relevant email in relation to prisoner welfare in the relevant format/program.

**Recommendation 6:** G4S has previously requested access to PIMS however this is not available. G4S instead has access to 'the thin blue line', a Victoria Police module which provides basic observation information and the risk profile of the relevant prisoner, not medical







information. As noted in the responses to Recommendations 2 and 3 above, such information would be held by the medical staff engaged by Victoria Police.

**Recommendation 7:** Prisoners receive total medical care from Custodial Health, meaning that prisoners have their observations conducted and recorded by a custodial nurse instead of, or in addition to, a custodial officer.

**Recommendation 8:** G4S upgraded its CCTV system in 2012. The upgrade ensures that files cannot be inadvertently deleted or overridden.

Once again, I apologise for any inconvenience in this delayed response to the Coroner's Court. I trust that G4S's response are accepted by the Court and note that many of the Coroner's recommendations have been implemented at the MCC prior to the Findings being published.

Please do not hesitate to contract myself or Mr Paul Spadano, General Manager of the MCC, should you have any queries.

Yours faithfully,

Andrew Dewsnap
General Counsel

G4S Australia & New Zealand

E: andrew.dewsnap@au.g4s.com

By email: Paul Spadano, General Manager MCC



