

Please Quote: VRPC007195  
(File No: PC025954)

Ms Melissa Purdy  
Coroner's Register  
Coroners Court of Victoria  
65 Kavanagh Street  
**SOUTHBANK VIC 3006**

[cpuresponses@coronerscourt.vic.gov.au](mailto:cpuresponses@coronerscourt.vic.gov.au)

Dear Ms Purdy

## **INVESTIGATION INTO THE DEATH OF MERNITA NANCY CROOKS**

I refer to your email and letter dated 19 October 2015 regarding the investigation into the death of Ms Mernita Crooks (Court Reference Number: COR 2014 003486).

The Coroner's recommendation states the following:

*VicRoads consider amending its medical report forms to highlight the ability of medical practitioners to contact VicRoads as to the reasons the assessment is required.*

The VicRoads Medical Review forms suite currently includes telephone contact information for health practitioners should they wish to discuss any aspect or nature of the request for a fitness to drive assessment, in addition to seeking clarity/guidance from VicRoads on their application of the national medical standards for licensing (*Assessing Fitness to Drive guidelines*).

The contact details for VicRoads Medical Review are also listed in the *Assessing Fitness to Drive* guidelines publication consistent with other jurisdictions.

VicRoads Medical Review Case Managers regularly liaise and provide assistance to health practitioners and directly refer health practitioners to the Victorian Institute of Forensic Medicine for the discussion of complex case files.

VicRoads has identified the opportunity to review and improve its website content and supporting information for health professionals and has formalised a project to deliver on these changes prior to June 2016, in line with the Coroner's recommendation.

In addition, VicRoads is currently exploring the future possibility of an automated on-line medical assessment form that is expected to further assist health professionals when undertaking assessments in future.

Should you require any further information, Ms Megan Linggoatmodjo, Manager Medical and Driver Review, (Tel: 9229 6068) would be pleased to assist.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Glen Madeira', with a stylized flourish at the end.

**GLEN MADEIRA  
ACTING EXECUTIVE DIRECTOR  
REGISTRATION AND LICENSING SERVICES**

22 10/2016