

Coroner Jacqui Hawkins
Coroners Court of Victoria
65 Kavanagh St
Southbank, VIC, 3006



17 June 2016

Dear Ms Hawkins

Investigation into the death of Katrina WEST (COR 2014 005187)

Scope accepts your recommendation in full and has raised a works order for the installation of an alarm in both units so that staff can be made aware of a crisis more quickly.

In addition, Scope will review its other sites to determine where a similar need exists and will arrange for the installation of alarms or other systems so that staff can respond as quickly as possible to an incident.

Thank you for acknowledging the distress this incident caused Katie's family and our staff.

Yours sincerely



Charlotte Stockwell

General Manager, East