

Coroner Jacqui Hawkins

Coroners Court of Victoria

65 Kavanagh St

Southbank, VIC, 3006

17 June 2016



ABN 63 004 280 871

Scope East Regional Office (Glen Allen) East Metro Division

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Dear Ms Hawkins

Investigation into the death of Katrina WEST (COR 2014 005187)

Scope accepts your recommendation in full and has raised a works order for the installation of an alarm in both units so that staff can be made aware of a crisis more quickly.

In addition, Scope will review its other sites to determine where a similar need exists and will arrange for the installation of alarms or other systems so that staff can respond as quickly as possible to an incident.

Thank you for acknowledging the distress this incident caused Katie's family and our staff.

Yours sincerely

Charlotte Stockwell

General Manager, East

e. a. Stockwell