



Western Health

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25 May 2017

Josh Munro
Coroners Registrar
Coroners Court of Victoria
65 Kavanagh St
South bank VIC 3006

Sent by email: cpuresponses@coronerscourt.vic.gov.au

Dear Mr Munro,

Court reference: COR 2015 003645
Investigation into the death of Goet Tjoeng

We refer to your letter dated 27 February 2017 requesting a response to the following recommendation:

"2. AND I recommend that Western Health conduct a review of its 'Provision of Medical Imaging Reports' procedure, to ensure clarity about the need to include references to further imaging or investigations in the conclusion of a diagnostic imaging report".

In accordance with sections 72(3) and 72(4) of the Coroners Act 2008 (Vic) we specify the following course of action that has been taken in relation to the above recommendation.

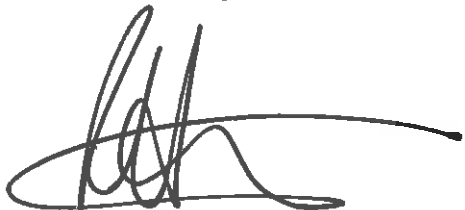
The recommended intervention was implemented after receipt of the coroner's finding as follows:

- The procedure entitled 'Provision of Medical Imaging Report' (the Procedure) was updated to include reference to further imaging and investigations in the conclusion of a diagnostic imaging report (see paragraph 9.2 of the Procedure **attached**). Other significant changes were made to the Procedure including paragraph 9.4.7, Escalation for critical, urgent and significant new or unexpected results.
- The Procedure has been :
 - made available on the Western Health intranet;
 - a link to the Procedure has been sent to all hospital staff;
 - the Procedure has been discussed at a meeting of senior medical staff of the relevant department; and
 - the Procedure has been circulated to consultants and registrars of the relevant department.
- The Procedure became effective as of May 2017.
- The Procedure will be reviewed in April 2020. Western Health has internal systems that will alert the relevant parties that the review date is approaching.

We trust that the above adequately addresses the Coroners recommendation.

Please do not hesitate to contact us for further information or questions.

Yours Sincerely,

A handwritten signature in black ink, appearing to be 'RH', with a long horizontal flourish extending to the right.

Russell Harrison
Acting CEO