



22 July 2015

Direct Fax: 9840 3546

File Ref: DOC/15/96302  
Your Ref: COR 2013 001891

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Judge Ian Gray  
State Coroner  
Coroners Court of Victoria  
Level 11/222 Exhibition Street  
**MELBOURNE VIC 3000**  
via email: [cpuresponses@coronerscourt.vic.gov.au](mailto:cpuresponses@coronerscourt.vic.gov.au)

Dear Judge Gray

**Re: COR 2013 001891 – Investigation into the death of Craig R McMillan**

I refer to the recent inquest into the death of Craig McMillan.

As a result of the inquest, there were two recommendations made by His Honour Judge Byrne. Neither recommendation related to Ambulance Victoria (AV).

In relation to the post-script on page 13 of His Honour's findings, Ambulance Victoria can confirm it has amended an Operational Work Instruction to reflect that in circumstances where a patient requiring transport to a medical facility, with such transport required to be carried out by Victoria Police, then Ambulance Victoria will follow the police vehicle in close proximity.

Ambulance Victoria consulted with Victoria Police about this change. We also communicated the changes and provided Victoria Police with a copy of the revised policy titled "Responding to Events –Operational staff" (WIN/OPS/015).

We have also communicated these changes to AV operational staff.

I trust the response satisfactorily addresses His Honour's comments. I acknowledge the changes were made to assist Ambulance Victoria perform at the highest level in its service to the community.

Yours sincerely

**Assoc Prof TONY WALKER ASM**  
**Acting Chief Executive Officer**

cc: M.Samaan, General Counsel  
Manager, Professional Standards  
Manager, OQI

Enc. "Responding to Events –Operational staff" (WIN/OPS/015)

