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23 December 2013

Coroner Spanos  
Coroners Court of Victoria  
Level 11  
222 Exhibition Street  
MELBOURNE VIC 3000

**Contact:** Jan Moffatt  
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**Our Ref:** JAM:121330  
**Your Ref:** COR 2010 000952

Dear Madam

**Inquest into the death of Jeffrey Stuart Whitling  
COR 2010 000962**

In relation to the recommendations made on 23 September 2013 on behalf of NorthWestern Mental Health Service we respond as follows:

1. In relation to Recommendation 1 that NorthWestern Mental Health Service implement the changes outlined in its transfer of patient care from NorthWestern Mental Health to primary care and other providers bulletin we advise that the Service has reinforced the instructions to clinicians contained in the Clinical Risk Bulletin: transfer of patient care from NorthWestern Mental Health to primary care and other providers.

The Service has uploaded continuity of care in transfer/discharge procedure to include the key points of the above clinical risk bulletin.

2. In relation to Recommendation 2, NorthWestern Mental Health Service is continuing to work with the Office of the Chief Psychiatrist to review the appropriateness of, and opportunities for including information from NorthWestern Mental Health's transfer of patient care from NorthWestern Mental Health to primary care and other providers in the discharge planning for Adult Community Mental Health Service Guidelines.

Yours faithfully

  
Donaldson Trumble Lawyers