

3 March 2015

The Coroner's Registrar
Coroners Court of Victoria
65 Kavanagh Street
Southbank Vic 3006

Dear Registrar

**Response of St John of God Pathology
Inquest into the Death of Leroy Scott - COR 2011 1475**

We refer to Coroner Heffey's inquest findings dated 4 December 2014 into the death of Leroy Scott (COR 2011 1475).

Pursuant to section 72(2) of the *Coroners Act 2008* (Vic), St John of God (SJG) Pathology's responses to Coroner Heffey's recommendations are as follows.

1. Recommendation 1

SJG Pathology supports this recommendation.

Please find **enclosed** an example of a daily Barwon Health Medical Roster dated Saturday, 3 January 2015. As you will see, this roster contains the name and contact details for the on-call microbiologist. The format and content of this roster has been in place for at least ten years.

Please find **enclosed** a copy of a letter sent to the Chief Medical Officer of Barwon Health. As you will see, this letter sets out the opening hours of SJG Pathology's laboratory and requests that this information now be included in the daily Barwon Health Medical Roster.

2. Recommendation 2

SJG Pathology supports the recommendation to enhance communication between SJG Pathology and Barwon Health in relation to after-hours testing.

The SJG Pathology Geelong laboratory is open between the hours of 7:00am to 10:30pm on Monday to Friday and 9:00am to 5:30pm on weekends and public holidays. In addition it offers a 24 hour laboratory service through the provision of an after-hours on-call Scientist and Microbiologist. This position has been in place for several years.

The management of coagulase tests has been reviewed with Barwon Health and the following protocol agreed.



Where the laboratory is about to close and a coagulase test remains incomplete, the Duty Microbiologist will call the Registrar of the Barwon Health treating team to notify the result of the Gram stain and, in the case of a positive result for Staphylococcus, confirm whether Barwon Health require the scientist to return to check the coagulase results at the 2 and 4 hour times.

At the time of the conversation between the treating team/Barwon Health and the Duty Microbiologist in relation to the coagulase test the Duty Microbiologist will provide the treating team/Barwon Health with the advice to commence empirical antibiotics without delay.

Should the treating team/Barwon Health decide **not** to commence empirical antibiotics, but rather choose to wait for the coagulase results, this decision must be escalated by the treating team registrar for approval to the on-call Barwon Health Infectious Diseases Consultant/Registrar.

Direction to require the SJG Pathology Scientist to return to the laboratory to check the results at relevant intervals may only be given by the Barwon Health on-call Infectious Diseases Consultant/Registrar. If this decision is made, the SJG Pathology Scientist must communicate the results of the coagulase at the relevant interval to the on-call Barwon Health ID Consultant/Registrar, who will communicate the result and the treatment implications with the Registrar of the treating team.

All discussions, including names of persons involved in the communications will be communicated to other members of the treating team, and clearly documented in the patient's medical record by the Barwon Health treating team registrar. At SJG Pathology, this will be recorded in the clinical notes of the laboratory computer system by the Duty Microbiologist and Scientist respectively.

Thank you for the opportunity to provide this response to Coroner Heffey's recommendations.

Yours faithfully

Michael Hogan
Chief Executive Officer
St John of God Pathology

Enc

Barwon Health Medical Roster

SATURDAY 3RD JANUARY 2015

HMO ROSTERS ONCALL		ANESTHETIC REGISTRARS ICU CONSULTANT ZETTER/PH ICU REFERRAL REGISTRAR - MOBILE 0434 189 325 ICU P1 - EXT 51709		81929 ANALGETHIC RESIDENT (VIA SWITCH) - 0734-1700 GREEN	LYNDIA THURSTON ICU RESIDENTS	
HANNAH POHL DESIGNATED OFFICER TISSUE ROO FAWCETT MEDICAL LEGAL	KAH YEP LAURA FEENEY	0800-2030 1930-0900	ROB COMMONS LAWRENCE GRAY	0800-2030 1930-0900	ANISHA PARAMBI CAROLINE BATE KRISTEN JOHANSEN	
DR ALASTAIR MAH CHAIRMAN	EMERGENCY ADMITTING OFFICER - EXT 50138 OR CALL MICHAEL SHELDON MARTIN LESUNG	0900-1700 1600-2400	EMERGENCY RESIDENTS KAT ROJANABENJAWON 0800-1730 KELLY ANNE GARNIER 0800-1730 ANDREW HATTAM 1430-2400 YING CHUN WEE 0800-2000 CDMU BROWEN THOMAS 2300-0430 JOHANNA KELLY 1330-2300	EMERGENCY INTERNS TANNEE DALE MORGAN SMYTH AKMEZ LATONA CHRIS SINGLETON ANTHEA CONDIPS YOTA YOSHIMITSU	0800-1730 0800-1730 1230-2200 1430-2400 2300-0830 0800-1730	
ROBERT VAN ZETTER ONCALL HMO 0800-0300 NATSUN (OEN MEDWARDS/ED)	EMERGENCY REGISTRAR ED MILLER	0800-1730 0800-1730 1100-2200 1300-2200 1430-2400 1430-2400 2230-0900 2230-0900				
HINA AZHER	THOY O'BRIEN SHODHANA NAMBER CHRIS EDWARDS PAUL MASSON APRIL WOO KRISTEN BOYLE HIGO LAWRIE JACQUI SPAND					
MEDICAL		CONSULTANT		REGISTRAR	RESIDENT	RESIDENT NIGHT
MEDICINE/GENERAL			CO-ORDINATING REGISTRAR 1000-2200 JOHN ZHANG	0800 - 1400 RESIDENT GEN MED (Receiving/Ward Cover Units 1-5 & RAPU) 801 XAD PES YIP	2100 - 0430 NIGHT MEDICAL RESIDENT 1 (841) (GEN MED, OEN, PSYCH, CARDIOLOGY/CCU, MET CALLS)	
HV7 & OUTLIERS & ED	DEB FRIEDMAN		MEDICAL REGISTRAR ON DUTY 0800-1400 LAUREN NACEY	0800-2130 RESIDENT GEN MED (Receiving/Ward Cover Units 1-5 & RAPU & OEN) 462 ZHI LIANG TAN		
BW7 & RAPU	CHRIS POWERS		DIRECT ACCESS (RAPU) REG PAGER 344 TO 2000 JER FUU NG	OVERNIGHT MEDICAL REGISTRAR 2100-0900 PAGER 610 KATRYNA ZARIDI	ANITA ADAMS	
CARDIOLOGY (BED CARD) CARDIOLOGY (STEMI)	ELIZABETH RYAN CATHY JAWORSKI		CARDIOLOGY REG TO 1730 THEN ON CALL OG MOBILE 0417 637 303 HARSH THAKKAR	CARDIOLOGY RESIDENT TO 2200 875 CHENG GOH	2100-0830 NIGHT MEDICAL RESIDENT 2 (335) (MED SPECIALTIES, NEURO, OVC, PAEDI)	
PSYCHIATRY MENTAL HEALTH TRIAGE & S2606	MARTIN VAN DER LINDEN		PSYCH REFERRALS - MENTAL HEALTH TRIAGE >32606	0900 - 2200 SPEC MED RESIDENT O&E, GASTRO, NEURO, PSYCH, RENAL (FROM 1200), (MEDIRAD ONC FROM 1300)		
DERMATOLOGY	TIM O'BRIEN INPATIENTS ONLY					
DIABETES & ENDOCRINOLOGY	JAIDEEP KULKARNI		ENDOCRINOLOGY REG ONCALL VIA SWITCH TO 0509 REFER TO CONSULTANT			
GASTROENTEROLOGY	bed card: DABKOWSKI PAUL DABKOWSKI		GASTRO REGISTRAR ONCALL 1730-0800 REFER TO CONSULTANT	171 MIREILLE MAXARY		
HOSPITAL IN THE HOME o/c mob 0413 129 343	JAMES POLLARD		HITH REGISTRAR ON CALL VIA MOBILE 0413 129 343 DERYN WATSON			
INFECTIOUS DISEASES O/C MOB: 0434 181 822	JAMES POLLARD		ID/MICRO REG ONCALL VIA MOBILE 0434 181 822 REFER TO CONSULTANT			
NEUROLOGY/STROKE	bed card: TALMAN PETER GATES		NEUROLOGY REG 0800-1200 THEN ONCALL VIA SWITCH SHU LAI			
RENAL	SUSAN BLAIR		RENAL RESIDENT - 0800-1200 THEN ONCALL VIA MOBILE 0402 550 475 SAMANTHA CHAN		CLARE FINNIGAN	
RESPIRATORY	CHRIS STEINFORT		RESPIRATORY REG ONCALL TO 0800 VIA SWITCH REFER TO GEN MED REGISTRAR			
ONCOLOGY MED	MADHU SINGH		ONCOLOGY REG TO 1730 THEN ON CALL OC MOB 0417 392 729	ONCOLOGY WARD CALLS TO 1400 THEN REFER TO SPEC MED RESIDENT		
HAEMATOLOGY ONCOLOGY RAD	DAVID KIPP ANDREW HUI		TENG FONG NG	453 DANIEL WONG		
ORIS & GYN&E	MARKLA DRUITT	0800-2030 2000-0830	REGISTRAR ON DUTY VIA MOBILE 0419 357 605 (RESIDENT 1ST CALL) JUSTIN TUCKER ANTHEA LINDQUIST	O & G RESIDENTS 0800-2030 887 CHLOE KINDRED 0900-1800 (SAT ONLY) 837 JO HUI 2000-0530 826 CORINA BOTAN		
PALLIATIVE CARE	HELEN FARRELL		PALLIATIVE CARE REG VIA MOBILE 0458 256 916 KIRBY JEFFERIES			
PAEDIATRICS	bed card: JANE STANDISH JANE STANDISH		PAEDS REGISTRAR - 0800-2100 VIA MOBILE 0403 605 638 GRANT FERGUSON PAEDS REGISTRAR - 2100-ONWARDS VIA MOBILE 0403 605 638 NILUKA SOMATILAKA	PAEDIATRIC RESIDENT TO 1200 388 MICHELLE KAYE PAEDIATRIC RESIDENT TO 2200 418 CLAIR JOYNER		
SURGICAL		CONSULTANT	REGISTRARS	INTERNS	RESIDENTS NIGHT	
SURGERY GENERAL		CONRAD BRANDT	SURGICAL REGISTRAR TO 2130 VIA X51829 FREDERICK HYVNH OVERNIGHT SURG REG 2100 - 0600 VIA X51829 STEEL SCOTT	0730-2130 SURGICAL INTERN WARD CALLS AND ADMISSIONS & VASCULAR	2100 - 0600 NIGHT SURGICAL RESIDENT 638	
VASCULAR SURGERY		MAYUR KRISHNASWAMY	VASCULAR REG - 0730-1100 THEN ONCALL JACK GRIFFIN	759 RHIANON BALDWIN		
CARDIOTHORACIC SURGERY		DO ZHANG	CARDIOTHORACIC REG 0730 to 0730 VIA ON CALL MOBILE: 0418 583 798	0730-2130 RESIDENT WARD CALLS AND ADMISSIONS SURGICAL SPECIALTIES		
ENT		CRAIG SEMPLE	ENT REGISTRAR TO 1200 THEN ON CALL VIA SWITCH LEIGH MACDONALD		DASH REED	
MAXILLOFACIAL		DREW HEWSON	MAXILLOFACIAL ONCALL TO 0800 AMISH PATEL			
OPHTHALMOLOGY (EYES)		IAN ROUTLEY	EYE REGISTRAR ONCALL SZCZEPAN NOWAKOWSKI	295 JENNIFER LAY		
ORTHOPAEDICS		DAVID BOWYER	ORTHOPAEDIC REG TO 2230 THEN ONCALL REG O/C MOBILE 0418 544 520 VISHAL PAI			
PLASTICS		DAMON THOMAS	PLASTICS REGISTRAR TO 1200 THEN ON CALL VIA SWITCH PATRICK CHAN			
UROLOGY		KATHRYN RZETELSKO-WEST	UROLOGY REG TO 1700 THEN ON CALL COURTNEY WEST			
MEDICAL IMAGING		KEVIN SHAW	RADIOGRAPHER ANDREW KELLY PAGER 469	VIA SWITCH TO 2200 THEN MPD VIA MOBILE 1800 705 402		
PATHOLOGY PLEASE ADVISE CHANGING TO CONTACT NUMBER BEFORE YOU CALL AND TO CALL US WITHIN 15 MINUTES OF REQUEST		CHEMPATH: RING LAB - MICROBIOLOGY	KERRY NEESON	PHONE: 5225 1173 PHONE: 52251145 UNTIL 1730 THEN 0447 962 324	PAGER 545	
		HAEM/BILOOD BANK: ANATOMICAL MORTUARY:	RING LAB LYNDIA KYRRIAN	PHONE: 5225 1180 URGENT OUT OF HOURS CONTACT PATHOLOGY ON 5225 1100 BY REFERRING PHYSICIAN TO DISCUSS WITH ONCALL PATHOLOGIST PHONE: 0418 378 083	PAGER: 544	
FRIDGE ALARMS AH 0419 523 525			OHNS BONE BANK AH 0419 523 525			

3 March 2015

Dr Alastair Mah
Chief Medical Officer
Barwon Health
University Hospital Geelong
PO Box 281
Geelong Vic 3220

Dear Dr Mah

Coroner's Inquest into the Death of Leroy Scott

We refer to the recent Coroner's Inquest into the death of Leroy Scott. A copy of Coroner Heffey's written finding dated 4 December 2014 is **enclosed** for ease of reference.

We write to you in relation to Coroner Heffey's first recommendation on page 24 of the written finding. This recommendation relates to clearer protocols between St John of God Pathology and University Hospital in relation to laboratory opening hours.

We suggest that the daily opening hours of the St John of God Pathology laboratory should be included on the daily Barwon Health Medical Roster. For ease of reference, please find **enclosed** an example of a daily Barwon Health Medical Roster dated Saturday, 3 January 2015.

St John of God Pathology's daily operating hours are as follows:

- | | |
|---------------------------------|--------------------------|
| (a) Monday to Friday: | 7:00am to 10:30pm |
| (b) Saturday and Sunday: | 9:00am to 5:30pm |
| (c) Public Holidays: | 9:00am to 5:30pm |

We suggest that this information should be included next to the name and contact details of the on-call pathology staff.

We look forward to working with you in all ongoing efforts to continue to improve the longstanding relationship between St John of God Pathology and Barwon Health.

Yours faithfully



Michael Hogan
Chief Executive Officer
St John of God Pathology

Encl

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