

12 February 2013

The Coroners Court of Victoria
Level 11, 222 Exhibition St
Melbourne
Vic 3194



The Coroner

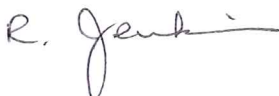
Recommendations following from the investigation into the death of Audrey J Svikers on 20 May 2008 (COR 2008 002158)

Thank you for your advice regarding the outcome of the investigation.

AccessCare Southern, a Service of the City of Kingston, employs the following procedures:

1. A Home Environment Inspection is arranged for all clients at initial assessment and changes are noted at 6 monthly reviews. All clients are informed at the time of initial assessment that the installation of smoke detectors is mandatory. Clients are assisted, where necessary, to arrange for the installation of new smoke detectors.
2. Quarterly reminders are sent to all clients, through the Service's Newsletter, to check that their smoke detectors are in working order. Staff arrange for batteries to be checked and changed, as necessary.
3. Where clients are in receipt of contracted care services the Home Environment Inspection is included with referral information to the contracted service provider. Contracted service providers are also responsible for performing OHS assessments in the client's home before their care workers commence services.
4. Case managers have been advised to discuss with clients who smoke additional safety measures such as the use of high sided ashtrays.
5. Case managers have received training in fire safety in the home from the Metropolitan Fire Brigade. Fire safety awareness is included as part of home environment safety checking.

Yours sincerely



Robyn Jenkins - Manager