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9 January 2012

Mr Michael West  
Coroners Register  
Coroners Court of Victoria  
Level 1, 436 Lonsdale Street  
Melbourne VIC 3000



Dear Mr West

## RESPONSE TO CORONER'S RECOMMENDATIONS (CASE REF408/2010)

I refer to your letter of 8 September 2011 advising of your findings and recommendations in the Inquest of the late Mr Kim Yeo.

At Melbourne Airport, the safety of our passengers and visitors is of paramount importance. We therefore welcome all feedback and recommendations that may assist in enhancing our passengers' safety whilst at the Airport and also during their visit to the City of Melbourne and the State of Victoria.

I refer to the Recommendations contained in your Finding Into Death Without Inquest dated 8 September 2011, in particular Recommendation 1 which reads as follows:

### **Recommendation 1:**

***Tourism Victoria should distribute the publication *Travel Safely in Australia airside at Melbourne Airport* for the purpose of providing international visitors with safety information. Australia Pacific Airports Pty Limited and the Australian Customs and Border Protection Service should facilitate Tourism Victoria's distribution of safety information at this site.***

In response to this Recommendation, Melbourne Airport wishes to confirm that it has been working with Tourism Victoria to assist in facilitating the display of the *Travel Safely in Australia* publication at the Airport. We understand that these publications will be made available by 30 January 2012 and will support their display airside and at the Melbourne Travellers Desk within our international arrivals area.

Melbourne Airport will continue to work with Tourism Victoria and other agencies in the tourism industry to ensure that all domestic and international visitors have a safe and enjoyable visit to Victoria.

Yours sincerely

A handwritten signature in black ink, appearing to read 'C. Woodruff', written over a thin diagonal line that extends from the top right towards the signature.

**CHRIS WOODRUFF  
CHIEF EXECUTIVE OFFICER**