

Department of Transport, Planning and Local Infrastructure

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Coroners Registrar
Coroners Court of Victoria
Level 11, 222 Exhibition Street
MELBOURNE VIC 3000



Dear Registrar

COR 2011 3137: INVESTIGATION INTO THE DEATH OF OLI OLI TUILUA

- I refer to the letter from the Coroners Court to the Secretary of the Department of Transport, Planning and Local Infrastructure (DTPLI) dated 28 January 2014 with enclosed findings concerning the unfortunate death of Oli Oli Tuilua given on 14 January 2014 (the Findings), a copy of which was provided with your letter.
- 2. The Findings contained the following recommendations (collectively the Recommendations):
 - "7. Mr Alan Scott, Investigator for MTM provided the Court with an Incident Investigation report. Mr Scott made reference to recommendations that had been considered in relation to a previous incident involving a passenger on a platform in Springvale. These recommendations were that consideration be given to the provision of public address announcements on suburban platforms warning of the approach of all non stop train movements and that a review occur to assess the value of express V/Line Services passing through metropolitan train stations at speeds of 130kph.
 - 8. The DTPLI, MTM and V/Line consider the feasibility of implementing public announcement systems at suburban train stations warning passengers of trains, both metropolitan and V/Line that are passing express through the station [System]. In so recommending, I affirm that passengers are never permitted on to the train tracks, at a train station."
- 3. In relation to the responsibilities of parties relating to public announcement systems:
 - a. Public Transport Victoria (PTV) is the statutory authority responsible for managing the public transport system on behalf of the State of Victoria. Delivery of public transport services is, however, the responsibility of private transport operators (save for V/Line services, which are delivered through a State authority). PTV, as the agency responsible for the funding of most aspects of the public transport system and, in administering the contracts it has with the operators, works closely with them on all aspects related to the delivery of the services, including public announcement systems at metropolitan train stations.
 - b. The DTPLI liaises with PTV and operators in relation to the delivery and implementation of public transport services which includes public announcement systems at metropolitan train stations.



- c. MTM is the operator responsible for maintaining and operating the Melbourne metropolitan railway network, including public announcement systems at metropolitan train stations and the access of non-MTM trains, including V/Line trains, into the metropolitan railway network.
- d. V/Line will provide any information requested by the DTPLI and MTM to assist in them in the implementation of public announcement systems at metropolitan train stations in relation to V/Line trains.
- 4. The DTPLI, MTM and V/Line jointly respond to the Recommendations as follows:
 - In relation to considering the feasibility of implementing the System:
 - Current infrastructure and technical limitations would need to be overcome before the System could be safely implemented by MTM..
 - ii. The DTPLI and MTM are committed to considering the feasibility of implementing the System as and when new systems are put in place. For example, the System may become practicable when a new passenger information system is implemented. V/Line is committed to providing any information requested by the DTPLI and MTM to assist in considering the feasibility of implementing the System.
 - iii. The implementation of the System is subject to funding and approval by PTV.
 - b. In relation to reviewing the value of V/Line services passing through metropolitan train stations at speeds of 130kph, this review is already considered by MTM and V/Line each time the timetable is revised.

Yours Sincerely

Michael P. Averkiou Senior Manager

Transport Insurance & Risk Management Services

cc. MTM, PTV, V/LINE

