

19 February 2021

Court Ref: COR 2018 0289

Ms Olivia Collard
Registrar, Coroners Court of Victoria
65 Kavanaugh St
SOUTHBANK VIC 3006

Dear Ms Collard

Thank you for your letter of 25 November 2020 regarding the Coronial investigation into the death of Amanda J Bourke.

Parks Victoria acknowledges Coroner Caitlin English's findings in the matter and the following recommendation:

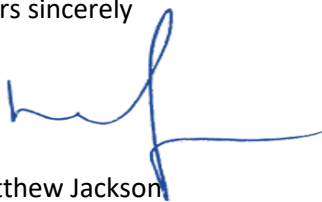
"In order to prevent further instances where the response of emergency services is delayed due to confusion or unawareness of the correct emergency location, I recommend that Parks Victoria review the warning signs along the Belfast Coastal Reserve to ensure unique emergency marker codes are included where appropriate".

Parks Victoria supports emergency markers as a means of assisting emergency services in locating incidents and injured visitors. These markers have been installed in many high profile, high risk locations across the state as resources permit, based on a state-wide, prioritised assessment of risk.

Considering the tragic nature of this incident and the Coroners recommendation, Parks Victoria will immediately begin the process to install emergency markers within the Parks Victoria managed areas of Belfast Coastal Reserve, including the assessment of appropriate locations, procurement, installation, and registration with the Emergency Services Telecommunications Authority (ESTA). Implementation of the above will be completed no later than 30 September 2021.

Should you require further advice on this matter please contact Margaret Gillespie, Executive Director, People, Safety and Risk and Chief Legal Counsel on 8427 2950.

Yours sincerely



Matthew Jackson
Chief Executive Officer