



## Secretary

Department of Health

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Mr Will Doolan  
Coroner's Registrar  
Coroners Court of Victoria  
Via e-mail: [cpuresponses@coronerscourt.vic.gov.au](mailto:cpuresponses@coronerscourt.vic.gov.au)

Dear Mr Doolan

Thank you for your letter dated 3 September 2021 regarding Deputy State Coroner English's investigation and findings into the death of Robena Lloyd on 7 August 2009 (COR 2009 3835). My sincere condolences go to her loved ones.

The Department of Health (the department) notes the matters in relation to the findings of Ms Lloyd's death and the coroner's recommendation made under section 72(2) of the *Coroners Act 2008* (Vic) that the department "formulate an action plan to mandate skills training for health professionals in the private and public health care sectors about the health needs of people with intellectual and other cognitive disabilities to address the lack of specific content around the health needs of people with intellectual disability in nursing and medical courses in this State".

The department strives to deliver positive outcomes for people with disability by both ensuring people with disability can access high quality and responsive mainstream health care and by providing specialist care where they have a specific disability or health care need.

The Coroner's recommendation is under consideration. In the context of the new State Disability Plan due for release before the end of 2021, the department commits to scoping a training package within 12 months that could be utilised to train clinical staff about the specific health needs of people with intellectual and other cognitive disabilities. The intent of the program would be to support staff in providing high quality care for people with intellectual and other cognitive disabilities in health service settings.

If you wish to discuss this matter further please contact Ms Nicola Farray, Director, Health Workforce Strategy & Planning, [Nicola.Farray@health.vic.gov.au](mailto:Nicola.Farray@health.vic.gov.au), 0413 787 253.

Yours sincerely

**Professor Euan M Wallace AM**  
Secretary  
15/11/2021