

8 March 2022

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Coroners Court of Victoria
65 Kavanagh Street
Southbank VIC 3006

Dear Registrar

COR 2016 0059 – Coronial Investigation into the Death of Max Loweke

I write in response to Coroner Bracken's recommendations made following the inquest into the death of Max Loweke and set out in the Findings dated 8 December 2021.

Relevantly to the Emergency Services Telecommunications Authority (**ESTA**), Coroner Bracken recommended as follows:

"Victoria Police and Victoria SES and other relevant parties engage in regular practical exercises, mock emergencies, conducted in a realistic fashion and including in regional areas rehearsing the implementation and use of the EMMV management structure in the circumstances of various forms of emergencies"

ESTA has considered this recommendation from the Coroner and would support and participate in any mock exercises or training activities organised by an emergency service organisation. Whilst ESTA would not be a lead agency in organising these training exercises and would require notice in advance to plan for adequate staffing, ESTA would participate when invited to any such event.

For completeness, I note that the Emergency Management Manual Victoria has since been superseded and replaced by the State Emergency Management Plan (SEMP) as of 30 September 2020. The roles and responsibilities (and management structures) of agencies, including ESTA, are now included in the agency role statement of the SEMP. Accordingly, ESTA would support and participate in any mock exercises or training activities to rehearse implementation of the SEMP management structure.

If the Coroner requires any further information, please do not hesitate to be in touch.

Kind regards



Debra Abbott
Acting Interim Chief Executive Officer

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