

21 March 2023

The Registrar  
Coroners Court of Victoria  
65 Kavanagh Street  
Southbank VIC 3006

**BY EMAIL**

**Court ref: COR 2017 005602**

Dear Registrar

**INQUEST INTO THE DEATH OF KIRA SHAE JAMES – RESPONSE TO CORONER’S RECOMMENDATION**

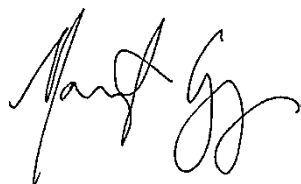
Thank you for your letter dated 22 December 2022 enclosing a copy of Coroner Peterson’s finding into the death of Ms Kira James. Her Honour made the following recommendation under section 72(2) of the *Coroners Act 2008* directed to the Victorian Institute of Forensic Mental Health (**Forensicare**):

*“That Forensicare amend its policy on Patient Counts to include an escalation process that is applicable in circumstances where the clinician allocated to conduct the count is unable to complete it within the required timeframe. This escalation process should enable the task to be reallocated to an available clinician.”*

I am pleased to confirm that Forensicare accepts the Coroner’s recommendation and is in the process of updating its procedures accordingly. It is anticipated this recommendation will be fully implemented by 30 June 2023.

Please don’t hesitate to contact me should you have any queries in relation to our response.

Yours sincerely,



**Margaret Grigg**  
Chief Executive Officer



Forensicare

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