

9 July 2024

Coroners Court of Victoria
65 Kavanagh Street
SOUTHBANK VIC 3006

By email only: melissa.a.lancuba@coronerscourt.vic.gov.au

Investigation into the death of Michele Valentino – COR 2019 007024
Response from Lumus Imaging regarding the Coroners Court of Victoria Recommendations
Report 1 March 2023 – 29 February 2024

I am the Group Executive - Lumus Imaging. Lumus Imaging is a trading name of Healthcare Imaging Services (Victoria) Pty Ltd and part of the Healius Ltd group.

I refer to your email of 2 July 2024 to Mervyn Tan of Lumus Imaging concerning the above matter. I apologise that you do not appear to have received a response from Lumus Imaging. I only became aware of this matter yesterday and will review the matter and speak to staff as part of an investigation of why the correspondence was not dealt with or escalated.

In any event, on behalf of Lumus Imaging, I wish to pass on my sincere condolences to Mr Valentino's family and friends for their loss.

Lumus Imaging entirely agrees with the comments in the report by the Coroners Court of Victoria regarding the importance of communicating urgent and significant unexpected radiological findings directly to the referrer. Lumus Imaging's commitment to timely communication is reflected in its internal policies which apply to all Lumus Imaging staff. We also note that all staff, and also contracting radiologists, are required to comply with RANZCR's "Standards of Practice Clinical Radiology" guidelines.

Whilst only just becoming aware of this issue, Lumus Imaging has already taken steps to reiterate to all employed and contracted radiologists the importance of communicating urgent and significant unexpected radiological findings directly to the referrer.

If you have any further queries in relation to this matter, please at first instance, reach out to James Atkinson [REDACTED] and he will update me and respond further.

Yours Faithfully



Dr Phil Lucas
Group Executive – Lumus Imaging