



Secretary

Department of Health

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Nick Boesten
Coroner's Registrar
Coroners Court of Victoria
Via e-mail: cpuresponses@coronerscourt.vic.gov.au

Dear Mr Boesten

Investigation into the death of Lilian Isabella Lister – response to finding

Thank you for your letter dated 11 July 2024 attaching Coroner Peterson's finding into death without inquest in the matter of Lilian Isabella Lister.

Coroner Peterson made one recommendation that the 'simple first aid advice (as included on the National Health Services website in the United Kingdom regarding bleeding of varicose veins) should be broadly communicated to the general public via public health channels, including the Better Health website'.

An alternative to the coroner's recommendation has been implemented, and the department has updated the Better Health Channel to include information about complications of varicose veins (such as bleeding) with a recommendation to seek medical care should these occur. The Better Health Channel is an information resource and is not intended to give clinical advice, that should be provided by a clinician or health service. I note that the nature of the information now included on Better Health is consistent with that on the NHS website, which no longer includes first aid measures for bleeding of varicose veins.

Should you wish to discuss this matter further, please contact Fiona Ellis [REDACTED]

Yours sincerely

Professor Euan M Wallace AM
Secretary
23/08/2024