

15 November 2024

Coroners Court of Victoria
65 Kavanagh Street
Southbank VIC 3006

Dear Coroners Support Services,

Email: cpuresponses@coronerscourt.vic.gov.au

Re: Coroners Reference Number: COR 2020 005070

I write to provide Mercy Health's response to the Coroner's recommendation for COR 2020 005070.

Recommendation: *'That Mercy Health provide a hard copy of the discharge summary to new parents at discharge to include in the My Health Learning and Development book (Green Book).'*

The Coroner's recommendation has been implemented. It was implemented prior to the receipt of the Coroner's finding. I am unable to confirm the exact date of the implementation.

Evidence of the implementation was via an audit of the patients who had been discharged from Mercy Health maternity inpatient services at both Werribee Mercy Hospital (WMH) and Mercy Hospital for Women (MHW).

This confirmed that all patients had received both the hard copy of the discharge summary and the My Health Learning and Development book (Green Book) at time of discharge.

The audit was conducted in September 2024 (MHW) and October 2024 (WMH).

In addition, Mercy Health is updating the relevant clinical procedure so it clearly specifies, what is already happening in practice, that a copy of the discharge summary is printed for the parents.

Please do not hesitate to contact me if additional information is required.

Yours sincerely



Adj. Prof. Jeffrey Kirwan
Chief Medical Officer