

Court Reference : COR 2021 003492

Reg: INVESTIGATION INTO THE DEATH OF SHANE ANTHONY PAPPAS

I am making this further statement in my capacity as Director of Clinical Services, Grampians Mental Health and Wellbeing Services to confirm that Grampians Health Supports Recommendations Proposed by the Coroner in the Inquest report provided

Recommendation 1: Grampians Health accept the recommendation to update the MR980 to prompt support in prompting the Emergency Department staff to engage and consider family and carers in mental health care.

However, the MR980 is a referral form that Emergency Department staff use to activate a request for a specialist Mental Health assessment from the Access and Triage/Mental Health ED team. To ensure family/carer needs are prominent the MR901 Intake Assessment form will also be reviewed to support in documenting and highlighting family/carer concerns as part of the initial comprehensive assessment.

Recommendation 2: Accept the recommendation to conduct audit and reviews of the CLT electronic documentation of mental health files to optimise the continuity of care and real time access to records.

Recommendation 3 : Centre for Safety and Innovation in Grampians Health is developing a service wide process to disseminate the learnings and recommendations along with service development changes in Grampians Health.

Grampians Mental Health & Wellbeing Services is sharing the learnings and recommendations from incident reviews with the staffs in business meetings and individually to the clinicians

involved. However, GMHWS is developing a service wide process to share the themes and service development activities.

On behalf of Grampians Health, I again wish to express my sincere condolences to Mr Pappas' family for their loss.

A handwritten signature in blue ink, appearing to read 'Dr Anoop Raveendran Nair Lalitha', with a horizontal line underneath.

Dr Anoop Raveendran Nair Lalitha
Director of Clinical Services
Grampians Mental Health and Wellbeing Services
Grampians Health
05/09/ 2024