

22 August 2025

Her Honour, Coroner Jamieson
Coroners Court of Victoria
65 Kavanagh Street
SOUTHBANK VIC 3006

Dear Coroner Jamieson

Investigation into the death of Veronica Roberts - COR 2020 5492

We refer to Your Honour's Finding into the death of Ms Roberts, dated 22 May 2025, received by Peninsula Health on 2 June 2025.

At page 17 of the Finding Your Honour makes the following recommendation:

Peninsula Health review the Electronic Medication Management – Prescribing High-Risk Medicine Guidance and eHealth High Risk Medicine Safety – Rapid Literature Review and Environmental Scan report and consider whether any further measures can be implemented at a hospital level to reduce the risk of high-risk medication errors.

The Court provided Peninsula Health with copies of these publications on 13 June 2025 and 24 June 2025 respectively.

In response to Your Honour's recommendation, we advise that these publications have been reviewed by key stakeholders within Peninsula Health's pharmacy and electronic health records departments. The literature review identified thirty-four (34) potential improvement strategies and noted the duplication of these strategies across the two publications.

All recommendations arising from the publications have been considered and most of these recommendations have already been implemented in full or part. With the remaining strategies to be re-evaluated regarding their feasibility once further specific assessments are undertaken.

I trust this information satisfies your request for a response to the recommendation under section 72(3) and 72(4) of the *Coroners Act 2008* (Vic).

Yours sincerely



Helen Cooper
Chief Executive