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15 January 2026

Her Honour Ingrid Giles
Coroner
Coroners Court of Victoria
65 Kavanagh Street
SOUTHBANK VIC 3006

Via email: [REDACTED]

Dear Coroner Giles

Findings into the death of YPM - COR 2020 2609

Response to Recommendation One

I refer to your findings and recommendations made in this matter on 16 October 2025. You made three recommendations in this matter, one of which, Recommendation 1, was directed to both the Chief Psychiatrist and Alfred Health.

Bayside Health's response is as follows (noting that Alfred Health became part of Bayside Health on 1 January 2026).

Recommendation One: To the Chief Psychiatrist & Alfred Health

The Chief Psychiatrist and Alfred Health consider the feasibility of routinely providing private psychologists who are involved in a patient's care as part of a long-standing community-based treating team, and who are nominated in the emergency department /short stay discharge plan to provide community follow-up, with a timely copy of the discharge summary.

Response from Bayside Health

Bayside Health's Alfred Care Group mental health care team has considered the Coroner's recommendation. It has **accepted the recommendation**.

There was a Guideline in place at the time of YPM's presentation to Alfred Health in 2020 (as it then was) which established the responsibilities of members of the psychiatry service on the discharge of a patient. This document "AMAH Emergency Psychiatry Service: Overview and Responsibilities Guideline" (**Guideline**) has been updated several times since 2020. Presently, the relevant wording is:

"A clinical handover to health practitioners providing ongoing care should occur as soon as practicable by EPS clinicians. Assessments may be faxed to the practitioner as long as an accompanying phone call is also attempted, leaving a message for the GP or other health practitioner advising they may call back for more detail (via Triage) if required."

In response to Recommendation 1, it is proposed that this Guideline be amended to:

"A clinical handover to health practitioners who are part of any discharge plan for follow up in the community (psychiatrists, psychologist, counsellors and GPs) should occur as soon as practicable by EPS clinicians. Assessments may be faxed to the practitioner as long as an accompanying phone call is also attempted, leaving a message for the GP or other health practitioner advising they may call back for more detail (via Triage) if required."

Please feel free to contact me should you require further information.

Yours sincerely



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Program Director Mental & Addiction Health - Authorised Psychiatrist of Bayside Health
Alfred Care Group