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AmbulanceVictoria

28 October 2026

Ms Anna Pejnovic
Counsel Assisting the Coroner
c/- Coroners Prevention Unit
Coroners Court of Victoria
65 Kavanagh Street
SOUTHBANK VIC 3006

By email: [redacted]

Dear Ms Pejnovic

Coronial inquest into the death of Jason Hosier | COR 2022 1175
Response to recommendation directed to Ambulance Victoria

We refer to Coroner Jamieson's finding into the death of Jason Hosier with inquest, dated 10 November 2025, in which Her Honour made one recommendation directed to the Victorian Government/Department of Health and Ambulance Victoria (**AV**), as follows:

> ***Recommendation 3***
> *With the aim of promoting public health and safety and preventing like deaths, I recommend that the Victorian Government/Department of Health and Ambulance Victoria continue to explore ways in which Ambulance Victoria paramedics may be able to access Client Management Interface/Operational Data Store.*

AV's response to this recommendation is set out below.

An alternative to this recommendation has been implemented. Mental health nurses within AV's TelePROMPT service now have 'read only' access to the Client Management Interface / Operational Data Store (**CMI/ODS**) which allows them to view a patient's mental health record. TelePROMPT nurses are able to provide relevant information to AV paramedics as requested.

This recommendation will be implemented as AV continues to work with the Department of Health to explore ways in which AV's broader frontline workforce may be able to access CMI/ODS directly.

We wish to express our sincere condolences to the family of Jason Hosier for their loss.

Yours sincerely

Jordan Emery
Chief Executive Officer

Hayley Turner ASM
Executive Director
Specialist Operations and Coordination

Cc Melissa Lancuba, Media and Communications Advisor, Coroners Court of Victoria
[redacted]

In an emergency, call Triple Zero (000)